

mySchedule Manager Guide - Annual Vacation - Applying on Behalf of Employees

Introduction

The Annual Vacation module on mySchedule allows managers to enter or modify requests on behalf of employees, allowing managers to accommodate employees who cannot enter their own requests, or to update with alternate choices when an employee's preferences cannot be approved.

Advantages:

- Managers can add or modify requests in Active and Closed rounds
- For Available rounds, managers can only modify requests submitted in advance by employees

Access the Annual Vacation Module

3. Select Manage Vacation:

- 1. Login to <u>mySchedule.northernhealth.ca</u> with your Northern Health user account.
- 2. Select the Scheduling menu item located in the top left of the screen:



Group and Round Selection

1. On the **Manage Vacation Groups** page, select **Process** beside the vacation group containing the employee whose application you will be entering:

Manage Vacation Groups Disclaimer: Must be logged in as a Manager in order to edit a vacation group.			
Name	Current Round	Employee Submissions	
421 - UHN PACU DC1j (20000-DC1 Nurse)	N/A	0	Process Edit Group
423 - GTW HK & Laundry HKCb (10001-Cleaner)	N/A	0	Process Edit Group
IMU Unit Clerks	N/A	0	Process Edit Group
002 - CO HR-Staffing Coordinator E762 (52079-Coord,Trng & Dvlpmt-Stfng Sv	Round 2	1	View Edit Group
631 - BVH Nursing DC1j (20000-DC1 Nurse)	N/A	0	View Edit Group
421 - UHN OR DC1j (20000-DC1 Nurse)	N/A	3	Process Edit Group
131 - FSH ICU DC1j (20000-DC1 Nurse)	N/A	8	Process Edit Group

2. On the Round Selection page, select **Process** to access a Closed round, or **View** to access an active round.

Round 1		CLOSED ready for processing
	OPEN 09:47 AM PDT Aug 22, 2019 - CLOSE 01:1	0 PM PDT Aug 22, 2019
	Process	
Round 2		ACTIVE open for submissions
	OPEN 09:47 AM PDT Aug 22, 2019 - CLOSE 09:47	47 AM PDT Sep 5, 2019
	Submissions Ready 2	
	Most Senior Unsubmitted PAUL BUNYON	
	Total Submissions 2/4	
	View	

Selecting the Employee

1. On the processing page, select the employee name from the left-hand side of the screen:

TEST EMPLOYEE 1
PENDING
TEST EMPLOYEE 2
PENDING
TEST EMPLOYEE 3
NO REQUESTS
TEST EMPLOYEE 4
NO REQUESTS

2. In the processing section, select the **Create Request on Behalf** button to open the employee calendar:

PENDING	2 Jan 11, 2020 11 hrs Added by Manager
5	3 Jan 18, 2020 11 hrs Added by Manager Create Request on Behalf

Creating Vacation Requests

The calendar will display the same information visible to the employee, with a bar indicating that you are acting on behalf of that employee:

You are acting on	behalf of TEST EMPLO	YEE <u>Return to Pr</u>	ocessing	
The Employee Create Request vacation requests for the curre	page is displayed, w ent round.	here you can r	manage the em	ployee's list
A. Employee & Round Infe	ormation			
B. Calendar & Creating Re	equests			
C. Review and Reorder Ra	anked List			
acation Group Eligibility (): Jan 1 - Dec	c 31, 2021			
Round 3 OPEN Open Close	c 31, 2021 Sep 2 Sep 2	2nd 2020, 10:51 A 3rd 2020, 10:51 AM	м	
Acation Group Eligibility (): Jan 1 - Dec Round 3 (OPEN) Open Close JOHN SMITH	c 31, 2021 Sep 2 Sep 2	2nd 2020, 10:51 A 3rd 2020, 10:51 A	М И	
Close Copen Close Cl	c 31, 2021 Sep 2 Sep 2	2nd 2020, 10:51 A 3rd 2020, 10:51 A	М И	
Acation Group Eligibility (): Jan 1 - Dec Round 3 (OPEN) Open Close JOHN SMITH Union NON CONTRACT Seniority Vacation Bank	c 31, 2021 Sep 2 Sep 2 / 1 / 1 2021 Vacation	2nd 2020, 10:51 A 3rd 2020, 10:51 A Pending 3	M M Approved	Available
Acation Group Eligibility (): Jan 1 - Dec Round 3 OPEN Open Close JOHN SMITH Union NON CONTRACT Seniority Vacation Bank Estimated Entitled Vacation	c 31, 2021 Sep 2 Sep 2 / 1 / 1 2021 Vacation 165.000	2nd 2020, 10:51 A 3rd 2020, 10:51 A Pending 3 0.000	M M M Approved 0.000	Available 165.000

<		Jar	nuary 20	21		>	Jan 21, 2021
Sun	Mon	Tue	Wed	Thu	Fri	Sat	08:30 - 16:30 PST 7.5 hrs
27	28	29	30	31	 Jan 1 	2	Quota 0 / 1 • Create Vacation Request
3	4	5	6	7	8	9	January 21, 2021
							January 21, 2021 🗰
10	0/1	0/1	0/1	0/1	0/1	16	Add Request
17	18	19	20	21	22	23	
24	25	26	27	28	29	30	
	0/1 •	0/1 ●	0/1 •	0/1 •	0/1 •		
31	Feb 1	2	3	4	5	6	
	0/1 ●	0/1 ●	0/1 ●	0/1 ●	0/1 ●		
Rank Drag and	ed Re	quests sort.	5				C
1 Jan 1	. 8 - 29, 202 acation Hrs A	1 vailable	Quota 🌒 U	nsaved			Delete
2 Jan 1	.9, 2021 acation Hrs A	vailable	Quota 🌒 🔱	nsaved			Delete
3 Jan 1	.1 - 15, 202 acation Hrs A	1 vailable	Quota 🌒 🔱	nsaved			Delete



A. Employee & Round Information

At the top of the Employee Create Request page (see Figure 1), you will see information regarding the current round, such as vacation group, round, and the employee's calendar eligibility within the vacation group. Relevant employee information is also displayed, including employee seniority ranking, union, and vacation banks & balances.

21 - UHN APAU DC1j (20000-DC1 Nurse acation Group Eligibility () : Jan 1 - Dec 31, 2020	2)			
Round 2 OPEN				
Open		Aug 19th 2019, 17:30 PM		
Close		Aug 22nd 2019, 17:00 PM		
JOHN KRASINSKI Union NURSES Seniority 2 / 4				
Vacation Bank	Opening	Pending 🕄	Approved	Available
Estimated Entitled Vacation	262.500	121.000	0.000	141.500
Supplemental Vacation	0.000	0.000	0.000	0.000

B. Calendar & Creating Requests

In the middle section of this page (see Figure 1), the calendar displays a variety of information to help you easily create informed annual vacation requests.



Figure 2

On the monthly calendar view, each day displays a variety of information:



- A scheduled shift is represented by a horizontal blue line.
- An **approved request for this employee** is represented by a horizontal green bar.
- The current **quota** is displayed as a total along with a colored likelihood indicator.
 - Each vacation group is assigned a quota. A quota is the maximum number of employees who can be approved for vacation per calendar day.
 - In the example above, 0/3 (or 0 out of 3) is displayed. The "0" is how many employees have been approved for vacation on this day, and the 3 is the quota, indicating how many total employees can be approved for vacation on this day
 - Green quotas (circle icon) are fully available for applications
 - Yellow quotas (triangle icon) are filled with pending requests from more senior staff
 - **Red** quotas (square icon) are filled with approved or scheduled requests.
 - Applications can be submitted for shifts with any quota colour and status, but are most likely to be approved for green quotas
- Holidays and special dates (such as Pay Day) will be represented by blue icons in the top corners of each cell. Note there are no holidays or special dates shown in the examples above.

When you select a date from the calendar (see Figure 2), the right panel in the calendar will populate with more detailed information:

May 12, 2020			
07:00 - 19:00 PDT			11 hrs
Quota 0/2 •			
Create Vacation Reque	st		
Start Date			
May 12, 2020	曲		
End Date			
May 12, 2020	曲		
A	dd Reque	st	

I. How to Add a Vacation Request

- 1. Select the start date in the calendar (see Figure 2). The right panel on the calendar will populate with information
- 2. In the right panel, click on the **End Date** option. A small calendar will pop up. Within that small calendar, select the end date of the vacation request.

Jota U	/2 •)					
eate V	/acatio	on Re	quest	1			
lay 12	2, 202	0		曲			
Date							
lay 12	2, 202	0		曲			
\leftarrow		M	ay 20	20		\rightarrow	
Su	Mo	Tu	We	Th	Fr	Sa	
					1	2	
3	4	5	6	7	8	9	
10	11	12	13	14	15	16	
17	18	19	20	21	22	23	
24	25	26	27	28	29	30	
31							

3. Click the **Add Request** button:

May 12 - 13, 2020	
2 Shifts	22 hrs
Create Vacation Request	t
Start Date	
May 12, 2020	#
End Date	
May 13, 2020	
Ad	d Request

requested Date	s: May 12	- 13, 2020			
ikelihood Sum	nary				
✔ Quota ●) (✔	Vacation	Hrs Available	3		
hift Details					
Date	Shift		Hours	Quota 🚯	
May 12, 2020	07:00 -	- 19:00 PDT	11.000	1/2 •	
May 13, 2020	19:00 -	- 07:00 PDT	11.000	1/2 •	
2 DAYS	2 SHIF	TS	22.000		
/acation Banks					
Bank Type		Available (I	nrs) Re	quested (hrs)	Remaining (hrs
Estimated Enti	tlement	262.	500	22.000	240.500
Supplemental	Vacation	0.0	000	0.000	0.000
		262.	500	22.000	240.500

4. An overlay will appear summarizing this vacation request.

This overlay summarizes the following information related to the vacation request:

- **Requested Dates**: this is the date range selected for a vacation request.
- **Likelihood Summary**: criteria which highlights if the vacation request has any conflicts regarding daily quota or available vacation hours.
- Shift Details: a detailed view of the vacation request, broken down by individual dates.
- Vacation Banks: a summary of the employee's vacation banks and their adjusted balances if you decide to add this vacation request.
- **Supplemental Vacation**: If the employee wishes to use supplemental vacation hours towards their vacation request, click on the checkbox and indicate how many hours they wish to use.
- 5. Click the Add Vacation Request button to add this request to the list of preferences.

C. Review and Submit the Ranked List

The bottom section of the Employee Create Request page (see Figure 2), displays the ranked list of vacation requests in order of preference.

Ranked Requests	Delete All Requests
Drag and drop to sort.	
Jul 10 - 24, 2020 Vacation Hrs Available Quota Pending	Delete
2 May 1 - 15, 2020 ✓ Vacation Hrs Available ✓ Quota Pending	Delete
3 Jul 1 - 18, 2020 Vacation Hrs Available VQuota Pending	Delete
4 Jul 7 - 28, 2020 ✓ Vacation Hrs Available ✓ Quota Pending	Delete
5 Apr 17 - 30, 2020 ✓ Vacation Hrs Available ✓ Quota Pending	Delete
	900 🏑

If you havent entered at least three preferences, or if you haven't saved your changes, you will see messages in red or orange:



I. Review the Ranked List

Each vacation request in the Ranked Requests section (see Figure 2), display the following information:

- **Requested Dates**: this is the date range selected for a vacation request
- Likelihood Summary: criteria which highlights if the vacation request has any conflicts regarding daily quota or available vacation hours
- **Status**: the status indicates the state of the request
 - **Pending**: waiting for a manager to process the requests
 - O Approved: this request has been approved by a manager
 - Not Approved: the manager has approved one of the other preferences in this round
 - o Denied: the manager has denied all preferences for this round

Requests entered on behalf of an employee by a manager will include an Added by Manager indicator:

Jan 27, 2021	Delete		
✓ Vacation Hrs Available ✓ Quota ● Added by Manager Unsaved		=	

II. Manage the Ranked List

- **Re-order**: You can rearrange the order of the vacation requests by using drag & drop on each requests. After each rearrangement, the numbered list should update to reflect the new order, and you will see a notification in yellow that you have unsaved changes. You need to submit the employee's vacation requests to save the changes.
- Delete: You can delete a request by clicking on the "Delete" button on each vacation request.
- Edit: If you wish to edit a vacation request, delete the request and re-add a new request with your changes.
- Minimum: A minimum of 3 vacation requests are required per round
- **Maximum**: A maximum of 20 vacation request are permitted per round.

III. Submit the Ranked List

In order to submit the employee's list of vacation requests, click on the "Submit Vacation Requests" button. If you wish to save any changes to the list of ranked vacation requests, click on the "Submit Vacation Requests" button.

SUBMIT VACATION REQUESTS

Once this is completed, you will see a confirmation indicator, and employee will receive an email confirming that the request has been submitted on their behalf:

Your vacation request has been submitted.

D. Warnings

There are two types of warnings in which a vacation request may trigger.

Exceeded Quota: The vacation request exceeds the daily quota

Exceeded Vacation Hours: The vacation request contains more hours than the amount available in the employee's vacation bank.



You may still submit a vacation request that contains a warning, you are required to include a comment as part of the submission process. This is usually intended to help guide the manager decision when employees apply on their behalf – please enter any notes you may require (or any text in order to meet the comment requirement) and you will be able to submit the requests.

After Submitting the Request

1. Now that the request has been entered, select **Return to Processing** to return to the previous page.



2. If you are entering this request in a **Closed** round, you can now process the request from this screen.